

Villa
Albatros

Welcome

*Villa
Albatros*

Villa

Villa

Villa Albatros offers luxury accommodations. Here where the Maya civilization embraces the blue and turquoise waters of the Mexican Caribbean, vacationers can revel in an incredible blend of colonial charm and outdoor activities.

The combination of the villa's unique architectural design built on different levels will provide well-being, peace, relaxation and privacy. With 11,500 sq ft (1,100 m²) of total interior space, its handcrafted wood and glass works, majestic chandeliers it will make you feel at home. The two remarkable colonial style fountains in the three-story high vaulted ceiling living room area, will give you an elegant and unique feeling. This fabulous villa offers all that is stylish about living in Mexico.

Services and Amenities:

Breakfast

Optional Full Breakfast, Lunch or Dinner service available upon request.

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Services & amenities

Spa Services

Enjoy a relaxing massage, manicure, pedicure or any other spa treatment in the comfort of your suite. We work with professional, reputable and qualified providers in Cancun. Ask us for more details or arrange your treatment prior to arrival.

Tours and Recreation

Although you'll be tempted to simply revel in the relaxation and beauty of Villa Albatros during your stay, we can arrange your favored activities from golf, swimming with dolphins, trips to Playa Del Carmen, Cozumel, Isla Mujeres, Chichen Itza or any of the incredible parks such as Xcaret or Xel-ha and much more.

Airport Transportation

Villa Albatros can arrange private transportation to and from the airport for an additional charge. Taxis are also available at the airport.

Weddings and Social Events

At Villa Albatros we can offer an exclusive and exciting experience for your wedding or social events. Villa Albatros offers you the most unique, private and beautiful location in Cancun; whether you choose an intimate wedding for two, a renewal of vows, or an elaborate wedding celebration with a large number of guests. The Villa is also available for day events such as business meetings, pool events and more.

Capacity: Up to 120 guests. Please ask us for more details.

We have these services for your comfort:

- Chef services
- Laundry and dry-clean services*
- Concierge Services
- Housekeeping Services
- Property manager available
- Jet Services Available*
- Limo Transportation*
- Private Tours and Personal Guides*
- Luxury Yachts*
- Body guards*

*available upon request at an additional cost.

Our Staff:

Our dedicated staff has been carefully selected to provide you the service you deserve; attentive, yet discreet and non-intrusive. We are here to exceed your expectation and that your vacation in the Maya Riviera is everything you want it to be.

Here at Villa Albatros you can expect nothing less than excellent first class service.

Our housekeeping amenities include: Fresh linen, towels and nightly turn down service upon request. The Villa is staffed with a daily maid, as well as, a gardener, manager, chef, security night guard. We also provide you with concierge services and can assist you with any other requests you might have.

Safety Instructions

security measures

For your safety and protection, always keep the exterior doors locked. Please identify any visitors before admitting them into the Villa.

If any of the villa keys are lost or stolen, please report this immediately to the Concierge.

Always make sure all the exterior doors are securely closed and locked before you go to sleep and before leaving the Villa.

Do not leave anything valuable in your car.

Do not, under any circumstances, disclose the Villa address or telephone number to strangers.

The swimming pool and the beach are very attractive for your children, please do not leave them unattended.

Guest obligations

We kindly ask you to respect the garden area and the animals.

Do not feed or pet any cats or dogs. If you see a dog or cat in front of the villa or inside the property please tell the staff. We do not own any animals.

For health and hygiene care, it is not allowed to take food to the bedrooms.

It is strictly forbidden to:

- Smoke inside the property.

- Use of any prohibited drug inside the property.

- Make annoying noises, cause quarrels, bring musicians or animals into the Villa, or any other act that disturb Villa Albatros neighbours or staff.

- Use of the Villa for gambling forbidden by Law, hold meetings to alter Law and order or disobey Laws or Rules in force.

- Use of light, power and mechanical equipment installed in the Villa with intentions other than normal functioning.

- Deteriorate the decoration or property of Villa Albatros by misusing them.

- Execute any action that may cause damage and losses to the Villa, that is to say, anything that acts in detriment of decency and good manners.

Likewise the guest is obliged to respect the schedules established for the use of pool and also accepts to use them under the terms indicated, so as to prevent accidents from happening.

Villa Albatros has the right to prevent the Renter from accessing or using the Villa facilities when he/she is not wearing proper clothes or in such way that acts in detriment of decency and results offensive. In case the guest causes quarrels or disturbances as a result of drinking alcohol, doing drugs or having psychological or neurological disorders, Villa Albatros will be also entitled to proceed as mentioned above.

The client shall respect that Villa Albatros and all furniture, fixtures and effects are in good order and condition and shall promptly inform the concierge or Villa Albatros staff of any damage caused to the property or its contents during the period of occupation by the Client.

The client shall incur all charges for such damage and for any missing items. Villa Albatros reserves the right to deny lodging services when the above mentioned regulations are violated. The Guest who has done this will not be entitled to receive any kind of refund or reduction in his debt due to provided services, being obliged to pay or indemnify the Villa for damages and losses, if any.

Exclusions

Villa Albatros is not responsible for damages or personal belongings and articles such as: personal computers, personal agendas, portfolios, purses, luggage, photographic cameras, video cameras, etc. not left under the custody, care and control of the Villa personnel.

Villa Albatros is not responsible for acts by the authorities, war, vandalism, sabotage, strike, riots, terrorism, guerrillas or invasion.

Use of accommodations

Renters will not accommodate in the Villa other people but registered ones. Under any circumstances can the number of housed persons in each room be more than the room capacity determined by Villa Albatros.

Obligatory information

The Guest is obliged to inform Villa Albatros of any disease, infection, death, infringement or offense that may occur in the villa or which the guests learn about themselves so that Villa Albatros can timely take all necessary steps and immediately inform the corresponding authorities.

Demands, including reasonable legal fees, as a result of any third party, actions arising from the clients or his guest's use of the villa and its amenities including the swimming pool.

The Client and his guests are responsible for securing their personal belongings including jewelry and other valuables, as well as, the villa which includes locking all doors and windows while away.

Villa Albatros is not responsible for uses out of their control such as the failure of the water supply, gas, electricity, telephone, pool filtration system, hot tub, air conditioning, television, cable service, appliances, etc., though they will endeavor to arrange for these problems to be solved upon notification. If the Client or his guests have any problem during a stay, he must notify Villa Albatros Manager immediately. Complaints filed only after vacating the property cannot be taken into consideration.

Villa Albatros do not assume any risks or liabilities for services and activities contracted by the Guest and companions different from the lodging services (such as: tour trips, sea, air and land transportation trips, restaurants, lodging, tourist guides, explorations, excursions, navigation, kayaking, boating or motor boating, rafting, shot over jet, sky diving, sky coaster, cycling, scuba 38 diving, city tourist view, archaeological ruins, colonial monuments, and all other entertainment or sport activities related to the natural environment of the Villa or that they rent and/or provide scuba diving equipment and/or any other kind of equipment used for the activities related to the Services.

Likewise, the Guest must know that Villa Albatros or any other person different from the Villa with whom he/she may contract for the provision of any of the Services, companies and/ or persons, hereinafter, referred to as the Service Lenders that are not supervised, directed or controlled by the Villa, and for that reason the Villa does not assume any responsibilities or risks for or against the Service Lenders neither with the costumers of the Service Lender or Guest of the Villa because the Service Lenders are legally and economically independent from the Villa.

The Guest and his/her companions have been duly counseled, have been fully advised that there may be risks of suffering injury or damages, including death by participating in/and receiving any of the Services provided to them by the Villa or by the Service Lenders, where they can also suffer physical, emotional or psychological harm. They accept and understand that in case of suffering an accident as a consequence of such activities; there is the possibility of not having medical or hospital service or the adequate emergency services. For the same considerations above mentioned, Villa Albatros submits the existence of the Lodging Agreement entered between the two parties if the Guest or some of his/her companions decide to contract some of the above mentioned Services, the Guest and his/her companions individually, and

on behalf of their heirs, executors, administrators, successors and assigns, resign to demand and/or require any liability, and release, absolve and grant the Villa with absolute release of liability, and agree to indemnify the Villa from, and to defend the Villa against of (by payment, or reimbursement for any legal expenses and costs, attorneys fees, including any bond or guaranty to suspend execution or appeal bond, as incurred by the Villa, or the attorneys designated by the Villa Owners and furthermore they commit themselves to hold the Villa harmless of any claim.

Please find our cancellation policies:

- Fully refundable up to 45 (& including) days prior to reservation date
- 75% refundable up to 31 (& including) days prior to reservation date
- 50% refundable up to (& including) 20 days prior to reservation date
- 25% refundable up to (& including) 10 days prior to reservation date
- Non refundable if cancelled within 9 days of reservation date, or at any time during the reserved time.

Villa Albatros

Check out

Check-out time is 12:00 pm. If you need to extend your check-out time you must first have it confirmed by the Concierge. A \$250 Penalty will be charged to all parties departing after 1:00pm without permission.

Thank You

Finally, we would like to thank you for choosing Villa Albatros for your holidays. We hope to exceed all your expectations and we wish you a very pleasant stay.

The Owners.

Villa Albatros

I have read and agreed to the Guest Obligations

Guest name

Signature

Date